

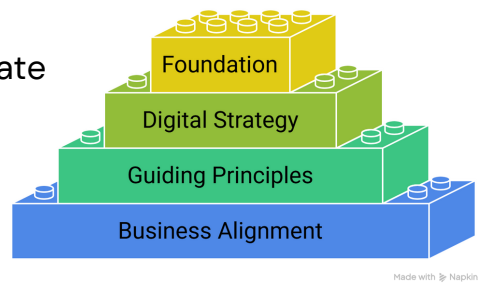
DIGITAL TRANSFORMATION LIFECYCLE

1

VISION & ROADMAP

- Align business goals with technology opportunities.
- Define guiding principles and target-state architecture.
- Deliver high-level Digital Strategy & Roadmap

Outcomes: Clarity, Priorities, Funding case.



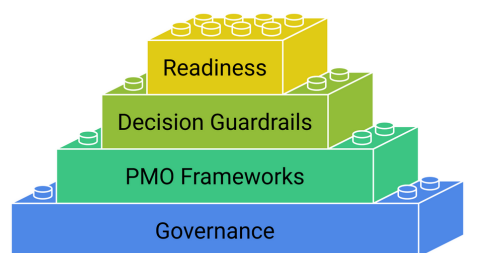
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2

SET UP FOR SUCCESS

- Establish Project Governance Structures.
- Stand up lightweight PMO / Change frameworks suitable for council scale.
- Define decision-making guardrails.

Outcomes: Structure, Accountability, Readiness



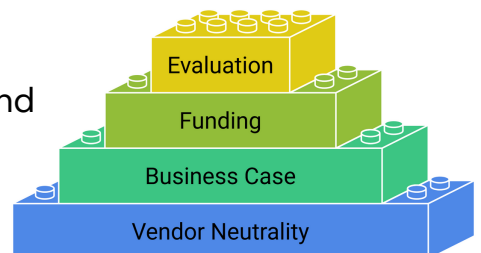
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3

SOFTWARE SELECTION & BUSINESS CASE

- Run requirements and capability workshops.
- Evaluate vendors independently.
- Support business case development and funding submissions.

Outcomes: Confident choice, Vendor neutrality, Better contract terms.



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4

IMPLEMENTATION GOVERNANCE & ASSURANCE

- Provide independent project assurance.
- Support executive sponsors and steering groups with independent reporting.
- Coach project team and business SMEs to hold vendors accountable.

Outcomes: Fewer surprises, Controlled delivery, Alignment with business goals



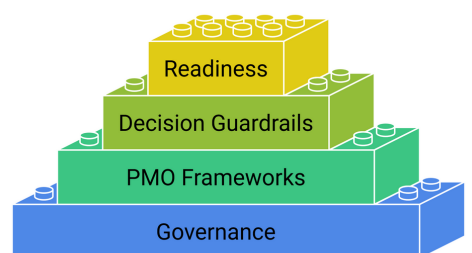
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5

STABILISE & EMBED (POST GO LIVE)

- Run stabilisation reviews.
- Ensure benefits are being tracked and realised.
- Refresh roadmap with post-go-live lessons learned.

Outcomes: No ROI leakage, Smoother transition to BAU.



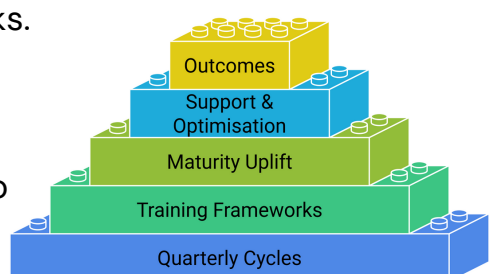
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6

CONTINUOUS DIGITAL CAPABILITY IMPROVEMENT

- Establish quarterly improvement cycles.
- Create training and adoption frameworks.
- Benchmark and uplift digital maturity.
- Long-term support & optimisation.

Outcomes: Ongoing uplift, Systems used to full potential, Organisation keeps pace with change.



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