The Anatomy of an ERP Dream Team

Doing More With Less

Country: Simos

- Army strength = 100,000
- Total Tanks = 200
- AI & Robotics capability = HIGH

Which Country Will Win?

Country: Glosi

- Army strength = 200,000
- Total Tanks = 100
- AI & Robotics capability = MODERATE

Welcome: Lunch and Learn

- 30-minute session
- 15-minute open discussion
- Light and easy
- Take at least one action
- The recording will be available on our website

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Context

- The ERP Project is signed off
- Need to form the Project team
- Where to start?

Framework and not a final Solution!

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Scope

- Client-side Project Team
- Vendor-side Project Team
- IT/ICT Team
- Specialist Teams (Integration, Testing, Reports)
- Executive Leadership (Governance)

Why it matters?
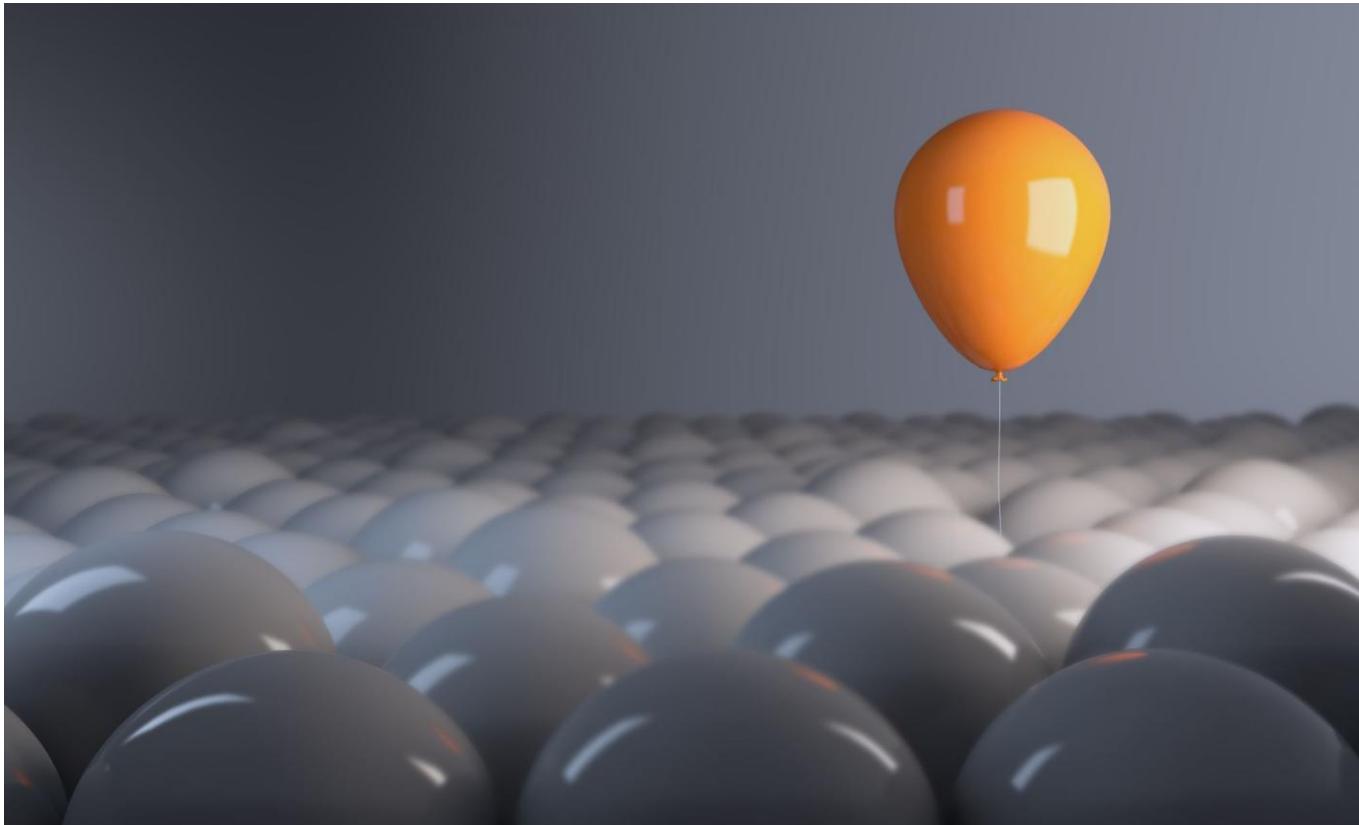
What is involved in an ERP Project?

New Product Ecosystem	New Processes	New Workflows	New Data Structures	New Reports
New Controls	New Roles	New Policies	New Tech Stack	New Integrations
New Behaviors	New Culture	New Decision-Making Models	New Accountability	New Way of Running the Business

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It means

- ERP brings massive change.
- That change must be organised and orchestrated.
- Every area needs an accountable owner.
- We need a Dream ERP Project Team.

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The Building Blocks

Process	Data	Reports	Architecture
Integrations	Project Management	Change	Training
Quality Assurance	Administrator	Support	Continuous Improvement

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The Roles

## Roles Mapped to Each Area

Role	Description
Business Process Lead	Leads business process optimization efforts
Data Migration Lead	Manages data transfer and cleansing
Reporting Lead	Oversees report creation and distribution
Enterprise Architect (Client-side)	Designs client-specific system architecture
Integration Lead	Manages system integration activities

Role	Description
Project Manager	Oversees project planning and execution
Change Manager	Manages organizational change initiatives
Training Lead	Leads training program development
Test Manager	Manages testing activities and quality assurance
ERP System Administrator	Manages ERP system configuration
Support Analyst	Provides technical support and troubleshooting
Continuous Improvement Lead	Leads continuous improvement initiatives

Things can get complex

Role	Lead	Analyst	Specialist	Team Member	Other
Process	Business Process Lead	Business Analyst / Process Analyst	Functional Leads (Finance, Procurement, HR/Payroll, Assets, Rates, CRM, etc.)	SME / Super Users	
Data	Data Migration Lead	Data Architect / Data Steward	Master Data Owners (per domain)	Cleansing Team / SMEs	
Reports	Reporting Lead / BI Lead	Data Analyst	Power BI Developer / Analytics Developer	Finance Reporting SME	
Architecture	Solution Architect (Client-side)	Technical Architect	Security Architect (SoD, access models)	Integration Architect	
Integrations	Integration Lead	Systems Analyst	API/Middleware Developer	ICT Infrastructure/Applications Support	
Project Management	Project Manager	PMO Analyst	Vendor Manager	Program Manager (if multi-stream)	RAID Manager
Change	Change Manager	Communications Lead	Change Champion Network	Training & Readiness Coordinator	
Training	Training Lead / Learning Designer	Instructional Designer	Training Facilitators	Super User Trainers	
Quality Assurance	Test Manager	QA Reviewer / Independent Assurance	Test Lead	Testers (SMEs)	
Administrator	ERP System Administrator	Application Support Analyst	Security & Access Administrator	Configuration Controller	
Support	Hypercare Lead	Level 1 & 2 Support Analysts	Service Desk	Vendor Support Coordinator	
Continuous Improvement	Continuous Improvement Lead	Business Process Improvement Analyst	Product Owner (post go-live)	Enhancement Prioritisation Group	

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How to decide the Dream team?

Environment

Scope

People

Assessment

Formulation

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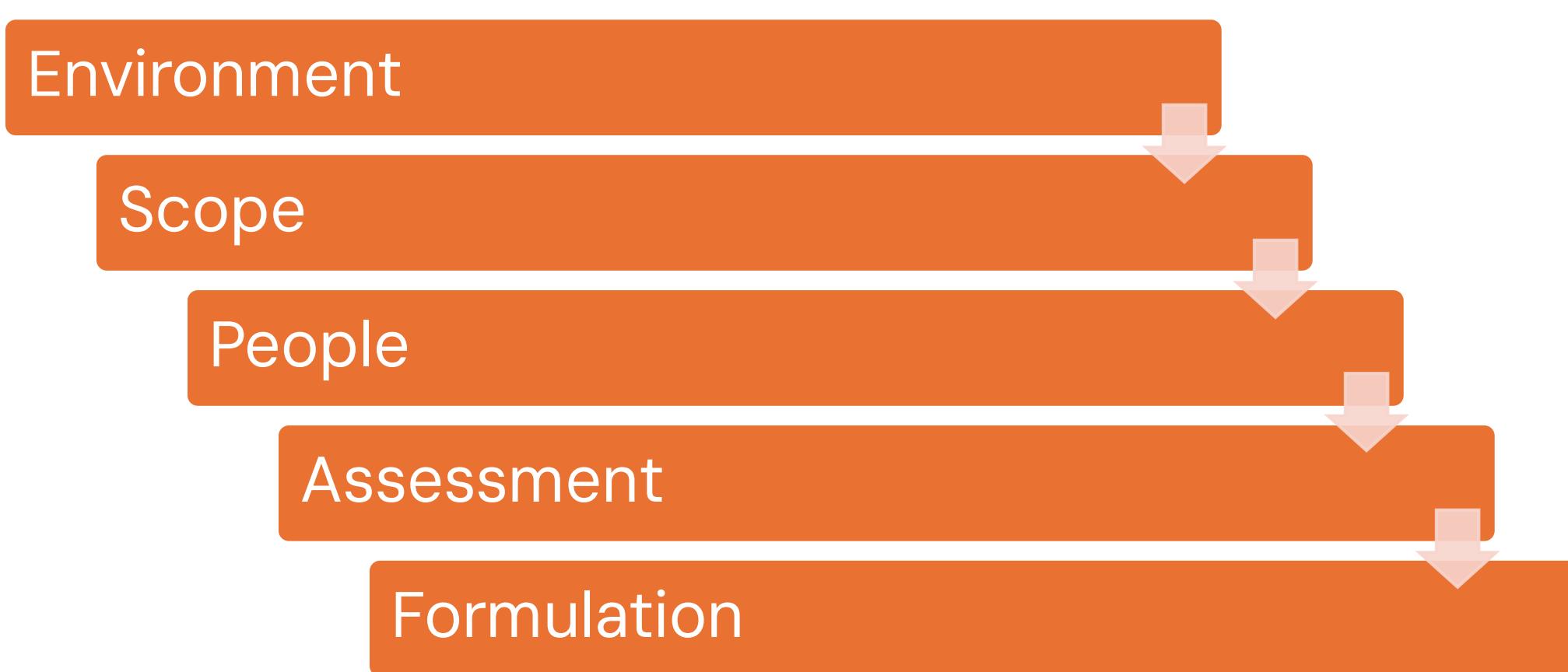
Unpack Dream Team: Environment

Culture	Leadership	Digital Maturity
Stakeholders	Expectations	

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Unpack Dream Team: Scope

Functional

Geographic locations

Architecture (Business, Technology)

Data

Integrations

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Unpack Dream Team: People

AVAILABILITY

STRENGTHS

LOCATIONS

INFLUENCE

EXPERIENCE

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Unpack Dream Team: Assessment

Risks

Opportunities

Gaps

**Scenarios**

Draft

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Unpack Dream Team: Formulation
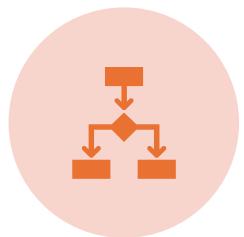
DECISION-
MAKING
PROCESS

SOCIALISE DRAFT
TEAM
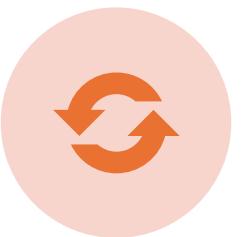
REFINE

FORMALISE
(CHARTER/TERMS
OF REFERENCE)

FINALISE THE
DREAM TEAM

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Closing thoughts
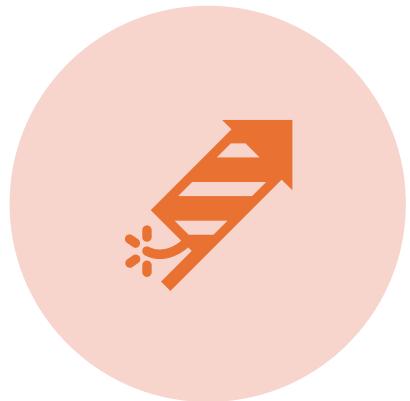
FORMING DREAM TEAM – MAKE IT A MILESTONE
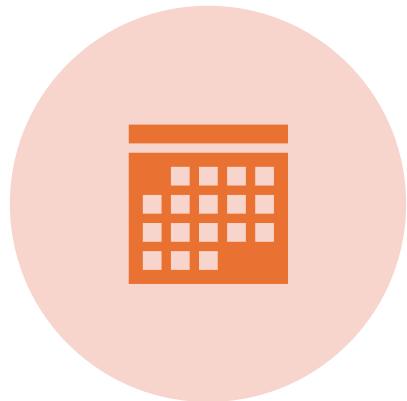
ALLOW TIME, DECLARE YOUR PLAN, IT IS NEVER TOO LATE

ADJUSTMENT AND REFINEMENT IS ONGOING AND IT IS NORMAL

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